



GENERAL TERMS & CONDITIONS FOR YACHT CHARTER

1. Booking Procedure

To reserve a specific yacht for a specific cruising date, the Client is required to pay a deposit equal to thirty percent (30%) of the agreed total charter fee. The booking intention is deemed confirmed on behalf of the Client once the advance payment has been made by the Client or the Client's authorized representative. The Client must inform SYachting of such payment by forwarding the relevant deposit slip or official transaction confirmation.

From SYachting's side, the booking is considered confirmed only once the full amount of the advance payment has been received and cleared in its bank account. Thereafter, SYachting shall confirm the reservation in writing via email and provide the Client with all relevant booking details, including but not limited to the cruising date, chartered yacht, itinerary, any additional services requested, the amount of deposit received, the outstanding balance, and any applicable documentation. The remaining balance of the charter fee must be paid no later than fourteen (14) days prior to the scheduled cruising date. Failure to settle the outstanding balance within the prescribed timeframe may result in cancellation of the reservation without any obligation on SYachting's part to refund the deposit.

2. Payment Methods

SYachting accepts payments via bank transfer, credit card, and secure e-commerce payment through the Bank of Greece. For bank transfers, the Client shall be provided with SYachting's official bank account details. In the case of credit card payments, the Client must duly complete, sign, and submit the relevant Credit Card Authorization Form. For e-commerce payments, the Client may proceed independently through the secure online environment of the Bank of Greece and will receive an automatic transaction confirmation. All bank charges, transaction fees, and currency conversion costs are borne solely by the Client.

3. Crew List and Passenger Details

The Client is required to submit the full details of all passengers to be on board, including full name, surname, nationality, and passport number, in accordance with the requirements of the Greek Port Authorities. The full details of the Charterer must be submitted at least twenty-four (24) hours prior to the scheduled cruising date, while the full details of all remaining guests must be submitted no later than six (6) hours prior to the cruising time. This information is mandatory for the preparation and submission of all relevant port and maritime documentation.

Any amendments or changes to the crew list must be communicated to SYachting promptly and no later than the commencement of the charter. The Client bears sole responsibility for the accuracy, completeness, and validity of all passenger information provided and shall indemnify SYachting against any fines, penalties, or losses arising from incorrect or incomplete data.

4. Cancellation Policy

Should the charter of the reserved yacht be cancelled by the Client for any reason whatsoever, the Client must notify SYachting in writing via email without delay. Cancellations shall be deemed effective only upon written acknowledgment of receipt by SYachting.

If cancellation is made twenty-nine (29) days or more prior to the scheduled cruising date, the full amount of the advance payment shall be refunded to the Client. If cancellation is made between twenty-eight (28) and fifteen (15) days prior to the scheduled cruising date, the Client shall be charged a cancellation fee equal to thirty percent (30%) of the total charter fee. If cancellation is made within fourteen (14) days prior to the scheduled cruising date, or in the event of no-show, the Client shall be charged one hundred percent (100%) of the total charter fee. The same charges apply in cases where the Client fails to appear at the agreed place and time of embarkation.

5. Cancellation by SYachting and Weather Conditions

Should the charter of the reserved yacht be cancelled due to restrictions imposed by the Greek Port Authorities regarding departure, or due to adverse or unsafe weather conditions, SYachting shall propose either an alternative itinerary or a different cruising date of equal value, subject to availability. If such rescheduling is not in accordance with the Client's wishes, the total amount received by SYachting shall be refunded to the Client.

SYachting shall not be responsible for any additional expenses, damages, or losses incurred by the Client as a result of the cancelled booking, including but not limited to hotel accommodation, non-refundable transportation costs, loss of salary, loss of time, loss of enjoyment, or any other related or consequential expenses.

6. Force Majeure

SYachting shall not be liable for failure or delay in the performance of its obligations where such failure or delay results from events beyond its reasonable control, including but not limited to acts of God, changes in weather, earthquakes, fires, floods, storms, hurricanes, or other natural disasters, as well as war, invasion, foreign hostilities, civil war, revolution, terrorist activities, governmental sanctions, pandemics, strikes, or other non-natural disasters. In such cases, SYachting's sole obligation shall be to refund to the Client the total amount received, and no additional compensation shall be payable.

7. Insurance

All SYachting vessels are insured in accordance with applicable industry standards and maritime regulations. The insurance does not cover loss of or damage to the Client's personal belongings or any property brought on board. Additionally, it does not cover any damage caused by the Client's negligence, lack of diligence, or intentional acts. The Client remains fully responsible for any such loss or damage and agrees to indemnify SYachting accordingly.

8. Conduct and Inappropriate Behavior

The decisions of the Captain operating the cruise are final, particularly in matters relating to safety, navigation, and the peaceful enjoyment of all guests on board. By booking with SYachting, the Client agrees to comply at all times with the authority of the Captain and the Crew and not to undermine or challenge such authority.

If, in the reasonable opinion of the Captain, the Client's behavior disrupts the peaceful enjoyment of the cruise or causes danger, distress, or annoyance to the Crew, the Captain, or other guests, including but not limited to excessive alcohol consumption, noisy, abusive, or argumentative behavior, or political, sexual, religious, or racial slurs, SYachting reserves the right to terminate the cruise immediately. In such cases, the Client shall not be entitled to any refund or contribution toward any costs incurred as a result of such termination.

9. Use of Photography and Video for Promotional Purposes

During the course of a cruise, photographs or videos may be taken by the Client and or by SYachting. Photographs or videos taken by or sent to SYachting that contain images of the Client may be used by SYachting for marketing, advertising, and promotional purposes on a lifetime, worldwide, royalty-free basis, subject to the Client's verbal or written consent.

10. Data Protection and Privacy (GDPR)

SYachting processes personal data in accordance with applicable data protection laws, including the General Data Protection Regulation (EU) 2016/679. Personal data provided by the Client shall be used solely for the purposes of fulfilling the charter agreement, complying with legal and regulatory obligations, and providing the requested services. The Client has the right to access, rectify, restrict, or request the deletion of personal data, subject to applicable legal and contractual obligations.

11. Limitation of Liability

To the maximum extent permitted by law, SYachting shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to loss of profit, loss of enjoyment, loss of opportunity, or emotional distress. SYachting's total liability in any case shall not exceed the total amount paid by the Client for the specific charter giving rise to the claim.

12. Amendments to Terms

SYachting reserves the right to amend these Terms and Conditions at any time. The version in force at the time of booking shall apply to the Client's charter. Any such amendments shall be deemed accepted by the Client upon confirmation of the booking.

13. Severability

If any provision of these Terms and Conditions is held to be invalid, illegal, or unenforceable by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect.

14. Entire Agreement

These Terms and Conditions constitute the entire agreement between SYachting and the Client and supersede any prior or contemporaneous communications, representations, or agreements, whether oral or written, relating to the subject matter herein.

15. Jurisdiction and Governing Law

All parties shall endeavor to resolve any dispute amicably and in good faith. If no amicable solution can be reached, the courts of Piraeus, Greece, shall have exclusive jurisdiction. These Terms and Conditions shall be governed by and construed in accordance with the laws of Greece.